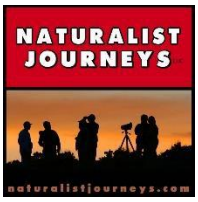

Required Deposits for Tours, Extensions & other travel services are as follows:

a) $**750 per person** for travel in mainland USA, Canada, and Mexico excluding tours labeled as Special Departures.

b) **$1000 per person** for travel in Alaska, Hawaii, Europe, Central America, Trinidad & Tobago and the Caribbean, excluding tours labeled as Special Departures.

c) **$1500 per person** for travel in South America, Australia, New Zealand, Oceania, and tours labeled as Special Departures, excluding Cruises and Safaris.

d) **$2000 per person** for travel in Africa, Asia, Australia, New Zealand, Oceania. Deposits for these categories are higher because all or a portion of your deposit must be paid immediately to operators or specialty lodges to hold space, and travel logistics may involve internal flights that may not be refundable. These deposits will be subject to additional cancellation penalties beyond the administrative fee.

e) **20% per person** for all travel on a Cruise. Deposits for these categories are higher because all or a portion of your deposit must be paid immediately to operators or specialty lodges to hold space, and travel logistics may involve internal flights that may not be refundable. These deposits will be subject to additional cancellation penalties beyond the administrative fee.

f) **$250 per person** for Pre-or-Post Tour Extensions if over 3 nights.

g) Cruises and Safaris are booked with a partner company and are subject to their deposit schedule, cancellation policy, and Terms & Conditions. Please contact the Naturalist Journeys office or refer to your cruise or safari itinerary for further detail.

Balance of Payment Schedule:

- 120 days prior to departure for tours with deposits of $750-$1500

- An interim payment of 50% is due 160 days prior to departure for tours with deposits of $2000 or higher. With the remaining balance of payment due in full 120 days prior to departure.

- Payment in full is required for all tours when booking within 120 days prior to departure according to tour or travel service type detailed above. On tours with interim payment at 160 days, the deposit and interim payment will be due if booking within 160 days.

All check payments shall be made to
Naturalist Journeys
P.O. Box 41524, Tucson, AZ 85717

Deposit Penalty:

Deposits become non-refundable and non-transferable on the date that final payment is due. Prior to that date (120 days based on category) deposits are refundable less a $250 per person administrative fee and any non-refundable operator expenses (examples: internal flights, gorilla permits, etc.). Prior to that date there will be a $100 penalty if your deposit is held as credit or transferred to the same or another tour up to 18 months from the date of cancellation or to the same PVT within 12 months of the cancellation.

Cancellation Policy - When You Cancel Services:

Cancellation for a Tour, PVT, Cruise, Safari or Specialty Departure must be made in writing.

If cancellation is made in writing more than 121 / 161 days according to the deposit stipulations stated above, your deposit will be refunded less a $250 per person administrative fee, non-refundable operator expenses, and associated payment handling fee of 3% if applicable. There is a $100 penalty if you opt to hold your deposit as credit, or move your deposit to another tour upon cancellation at this time frame, up to 18 months; non-refundable operator expenses can not be moved to another tour.

Please note that Cruise, Safari, and Special Departure deposits are subject to terms and conditions of the cruise or safari company or specialty lodges we contract with. These are primary over Naturalist Journeys terms and conditions and may be fully non-refundable.

Upon final payment for travel at 120 days, or interim payment at 160 days, according to the deposit stipulations stated above, all tour payments and travel fees are no longer refundable. We strongly recommend that you cover your investment with trip insurance. Once the final payment due date is reached there is NO REFUND FOR ANY REASON. Your space may be transferable to another person that you designate in the same room type booked, less any reservations such as in-country air made for a specific person, up until 61 days prior to departure.

In the unusual circumstances that we reach an interim or final payment due date and the tour is not yet confirmed with the minimum number of people, we will notify you that the tour status is a 30-day decision delay, which means that your tour remains in the status of pending confirmation. Only one 30-day extension will occur, and all efforts will be made to confirm the tour on or before the end of this 30-day extension. You are not at risk of a penalty until services are confirmed. A 160-day category delay will extend to 120 days, 120-day category delay will extend to 90 days, and a 90-day category delay (US and Canada only) will extend to 60 days at which time a final tour decision will be made. If you prefer to cancel upon notice of a 30-day decision delay, your deposit will be refunded less a $250 administrative fee or there will be no penalty if your deposit is transferred to the same or another tour with within 18 months or to the same PVT within 12 months of your cancellation date.

NO REFUND will be made for lost nights or services due to flight delays or cancellation, including weather delays.

NO REFUND will be made for portions of your tour or travel services that you choose to opt out of such as guided walks or meals.

NO REFUND will be made for any unused portion of the tour or for "no shows". This

policy and fee schedule also applies to pre- and post- tour extensions.

CANCELLATION POLICY IF WE CANCEL SERVICES:

If we are unable to confirm the tour after a 30-day extension (rare) you may receive a full refund or apply all funds to another journey of your choice. If a tour must be cancelled or rescheduled due to circumstances beyond our control, such as a natural disaster, disease outbreak, global pandemic, warfare, or other circumstances considered to be an Act of God / Force Majeure, you will be given

options for reimbursement or rescheduling based on the timing of this situation and whether we can retrieve full funds or credit for services paid to vendors. We will always provide reschedule options.

Naturalist Journeys cancellation policy does not cover personal travel expenses, including flight costs and pre/post night hotels that fall outside of the scheduled itinerary. These personal travel expenses will not be refunded by Naturalist Journeys. We strongly encourage you to insure your flight and other travel arrangements.

USD Exchange Rate Adjustment

All pricing is based on the exchange rate at the time of Naturalist Journeys' booking with the operator in the country of origin for a given tour. We monitor currency fluctuations closely and will absorb exchange rate changes of up to 4% for tours priced at $10,000 or less, and up to 3% for higher-priced tours. If the exchange rate changes by 5% or more between the time the tour is posted on the website and your final payment, we will notify you if a surcharge is required to make adjustment.

Note for our Single Travelers:

If you request and are willing to pay the single supplement to have your own room, please be sure to confirm this upon registration. No additional deposit is required; but all single accommodations are subject to availability. If you are willing to share a room with a same gender roommate and we do not find a suitable roommate for you, you will need to pay the single supplement 30 days prior to departure.